

gohenry Short Form Disclosure

Monthly fee per child account	Per purchase	ATM withdrawal	Cash reload
\$3.99	\$0	\$1.50*	N/A**

ATMBalance Inquiry	N/A***
Customer Service (calls)	\$0
Inactivity (After 12 months with no activity)	N/A

We charge 3 more types of fees - here they are

International ATM Withdrawal	\$1.50
Card Replacement different design (Lost, Stolen, Damaged)	
Different design cards	\$4.99
Same design replacement cards	\$0
Personalized card (upgrade)	\$4.99

* Some owners of ATMs or ATM networks charge an additional fee.
 ** Reload by debit card only, free of charge.
 *** Balance Inquiry via gohenry app is available and is free of charge.

Your funds are eligible for FDIC insurance.
No overdraft/credit feature.

For general information about prepaid accounts, visit: cfpb.gov/prepaid.
 Find details and conditions for all fees and services:
www.gohenry.com/us/terms-and-conditions/cardholder-terms.

gohenry Long Form Disclosure - list of all fees for gohenry

All fees	Amount
Getting Started	
Card Purchase - Standard Our standard card is free of charge	\$0
Card Purchase - Personalized \$4.99 per personalized card	\$4.99
Monthly Usage	
Monthly Fee The monthly fee is \$3.99 per child account	\$3.99
Add Money	
Load Debit and credit card loads are free of charge	\$0
Cash Reload We do not support cash reloads	N/A
Spend Money	
Online card transaction Online card transactions are free of charge	\$0
Offline card transaction Offline (in store) card transactions are free of charge	\$0
Get Cash	
ATM withdrawal This is our fee for both in and out of network ATM withdrawals. Some owners of ATMs or ATM networks charge an additional fee.	\$1.50
Customer Service	
LiveChat Live chat customer service is free of charge	\$0
Email Email customer service is free of charge	\$0
Call Calling customer service is free of charge. You may be charged a standard call rate by your phone operator	\$0
Balance Enquiries	
Via the gohenry app Balance inquiries are free of charge and available 24/7 via the gohenry app	\$0
Via ATM We do not support ATM balance inquiries	N/A
Using Your Card Outside the USA	
International Transaction We do not charge a foreign exchange fee	0%
International ATM Withdrawal We charge \$1.50 per international ATM withdrawal. You may also be charged a fee by the ATM operator, even if you do not complete a transaction.	\$1.50
Via the gohenry app Balance inquiries are free of charge and available 24/7 via the gohenry app	\$0
Via International ATM Balance Inquiry We do not support International ATM balance inquiries	N/A
Other	
Card replacement (same design) Replacing a lost, stolen or damaged card with a card of the same design is free	\$0
Card replacement (different design) We charge \$4.99 to replace a lost, stolen or damaged card with a different design card.	\$4.99
Inactivity - no activity for 12 months We do not charge for inactivity on your account. However, your monthly fee will continue to be charged even if you do not use your account	\$0

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Contact gohenry by calling (877) 372-6466 or by email at help@gohenrycard.com.
 If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit cfpb.gov/complaint.